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| **COMPLAINT FORM** | | | | | | | | | | | | | | | | | | | | | | | | | | |
| The Breaking Mohtasib Pakistan  Karachi Secretariat  5th Floor, Shaheen Complex  M. R. Kiyani Road,  Karachi | | | | | | | |  | | | | | | | | | | |  | | | | |  | | |
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| Name: Mr./Mrs./Ms. | | | | | | | |  | | | | | | | | | | | Occupation: | | | | |  | | |
| Father’s/Husband’s Name: | | | | | | | |  | | | | | | | | | | |  | | | | |  | | |
| C.N.I.C #: | |  |  |  |  |  | - | |  | |  |  |  |  |  |  | - |  | Phone No. (Residence): | | | | | | | |
| Complete Address: | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Phone Office: | | | | | | | | Fax No. | | | | | | | | | | | E-Mail: | | | | | Mobile No:: | | |
| Name of Bank and branch address against which complaint is being lodged: | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Account No: | | | | | | | | Loan Account No: | | | | | | | | | | | Debit/Credit Card No. | | | | |  | | |
| Relief claimed: | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Details of other Credit(s) and name(s) of issuing Bank(s): (if any) | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint in detail: (add page if required) | | | | | | | | | | | | | | | | | | | | | | | | | |  |
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| **Attachment:** | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 1. Copies of letter dated | | | | |  | | | | | Addressed to the bank conveying my intention to approach banking mohtasib in respect of the subject | | | | | | | | | | | | | | | | |
| Subject complaint and the bank’s reply thereto bearing banks acknowledgement with reply received in response from bank. | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1. Copies of all related correspondence with bank. **(No Originals)** | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1. Attested photo copy of CNIC | | | | | | | |  | | | | | | | | | | | | Total No. Attachments | | |  | |  | |
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| **I the complainant do hereby solemnly affirm and declare an path as under:-** | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 1. **That the information set forth herein and contained in the attachments here to be true and correct.** | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 1. **That the matters directly and substantially in issue in my complaint have not been directly and indirectly in issue in any legal proceedings decided by the State Bank of Pakistan, any court of law or any mohtasib or Ombudsman.** | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 1. **that the matters directly and substantially in issue in my complaint are not under investigation by the State Bank of Pakistan and are not matters directly and substantially in issue in any legal or quasi-judicial proceedings currently pending adjudication in any court of law or any Mohtasib or Ombudsman.** | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 1. **That I have served the mandatory notice on the Bank and received reply/no reply during the period.** | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| **That whatever has been stated above is correct to the best of my knowledge and belied and nothing has been concealed there from** | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Date: | | | | | | | | | | | | | | | | | | | | | | Signature of Complainant | | | | |
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|  | | | | | | | |  | | | | | | | | | | | | | Stamp and Signature of Oath Commissioner | | | | | |
| (Revised Jan 2011) | | | | | | | |  | | | | | | | | | | |  | | | | |  | | |